



For 30+ years, your success has been our goal.

Since 1994, First Nonprofit (FNP) has been dedicated to delivering unparalleled unemployment management and cost-saving solutions tailored for nonprofits. Today, we proudly serve over 2,300 nonprofit, tribal, and governmental entities nationwide. Through our comprehensive suite of unemployment programs and an array of financial services, we remain committed to empowering organizations to flourish. Here are some inspiring success stories:

Client Spotlight: Big Sky Senior Services, Inc.



Unemployment Insurance Savings:

In 2007, Big Sky Senior Services, Inc. paid the Montana Department of Labor and Industry a 0.20% state unemployment tax (SUTA). Despite the absence of unemployment claims, their tax rate surged to 1.80% by 2011, after the Great Recession. Seeking assistance via FNP's partner, Montana Nonprofit Association, they discovered a potential savings of nearly 60% by enrolling in First Nonprofit's Unemployment Program. Since then, Big Sky Senior Services has saved over \$46,000.

Cyber Liability Insurance:

Nonprofit organizations were not immune to the surge of fraudulent COVID-19 pandemic unemployment insurance claims. Recognizing this threat, First Nonprofit partnered with Elpha Secure, an innovative Cyber Liability Insurance Company, in January 2023. The unique product combines an advanced Cyber Liability Insurance Policy with proprietary cybersecurity technology at a competitive price and is perfectly suited to Big Sky Senior Services. Tyler Amundson, Executive Director, explains, "Working with First Nonprofit and Elpha Secure made setting up our cybersecurity a breeze. While we hope to never need it, knowing we have support from experts in nonprofit data security is invaluable."

Client Spotlight: Great Hearts America

Unemployment Insurance Savings:

Great Hearts America's Arizona 2017 unemployment tax rate notice listed a state reserve balance of over \$900,000. The reserve balance demonstrated the difference between how much Great Hearts America paid in SUTA contributions and what was paid in unemployment claims to their former employees. Great Hearts America did not own the balance; the Arizona Department of Economic Security used the amount to simply determine unemployment tax rates. Great Hearts America enrolled with First Nonprofit's Bonded Service Program in January 2018, saving them over 60% in unemployment costs. As of 2024, they have saved more than \$1,000,000.



Compliance Assistance:

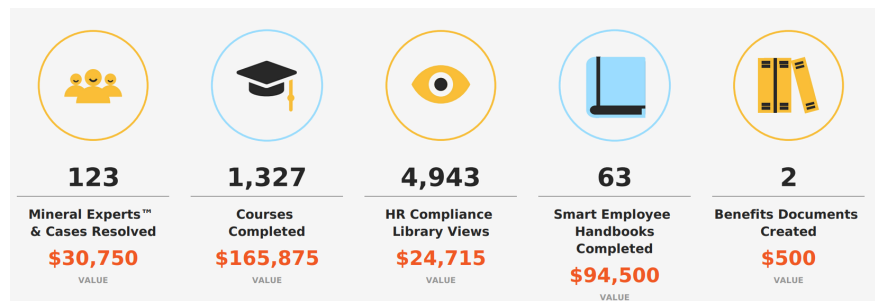
Following the boom in remote work during the COVID pandemic, employers like Great Hearts America, were faced with questions about unemployment account compliance: Is a nonprofit liable for unemployment with just one or two employees working remotely in a different state? How many employees are required to register for an unemployment account? FNP provided Great Hearts America with these answers and assisted Great Hearts America staff with registering four state unemployment accounts outside their Arizona headquarters in 2023. We assisted with the registration of 15 more accounts since.

New 2026 Members: Early Successes

	2026 Tax Cost	FNP	Tax Savings with FNP
Community Action Agency with 636 employees	\$476,152	\$390,400	\$85,752
Health center with 325 employees	\$126,488	\$99,520	\$26,968
Home care services with 950 employees	\$619,182	\$487,200	\$131,982
Youth development center with 47 employees	\$14,370	\$12,152	\$2,218

Included HR Support: Mineral

Mineral is an excellent human resources platform combining live advisor expertise, innovative technology, and comprehensive instructional content to help organizations address potential human resources risks. Access to Mineral is included with FNP program membership. In 2025, FNP customers utilized services worth more than \$300,000, including:



At FNP, your success is our unwavering commitment. We stand ready to support you in achieving your mission every step of the way. Scan this QR code or visit our website at firstnonprofit.com to learn more about FNP programs and services.

